

mobilog.

- 1. How the platform is structured
- 2. Jump to the platform utilisation and most important functions

# What is on the programme?

#### **Customer platform B2B**

## mobilog.

Create a transport request

Order overview

Manage the vehicle pool





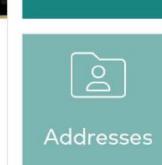




mobilog transports. A wealth of experience sits behind the steering wheel: our 160 transport staff, who work with skill, reliability and unrelenting customer-focus. Our transport operation covers 30,000 km a day. This way every product reaches our customers in good time.

Our most important services at a glance

Create order



Profile

Manage users

Manage address database

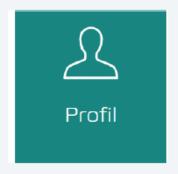
In development



- DL Car Logistics
- Customer Care Centre
- more

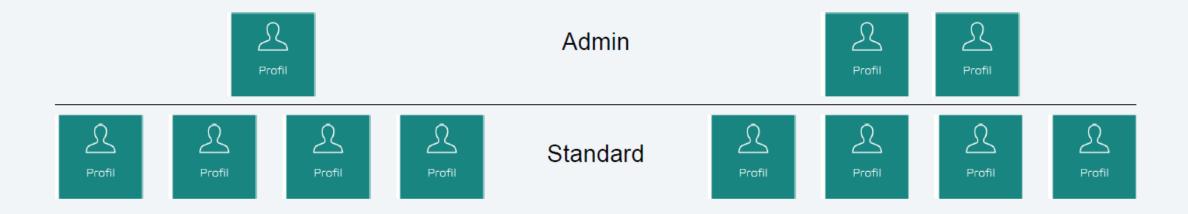
### Access and manage the organisation





There is an initial onboarding of the organisation with the registration of the admin user.

The assignment of rights and the opening of members can be done by you as a customer.



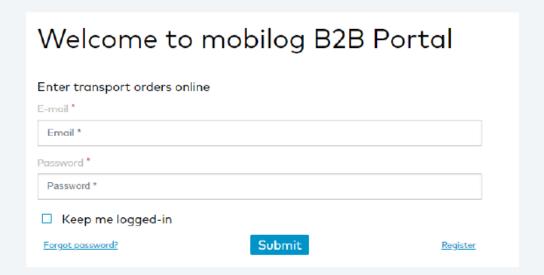
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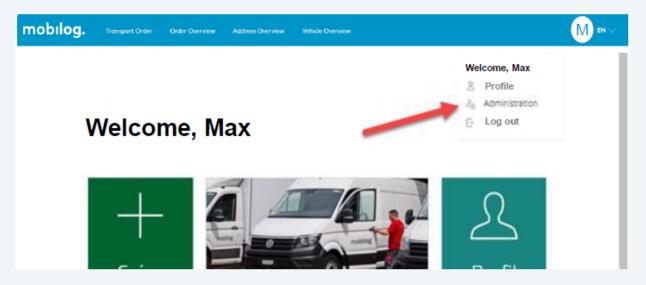
- 1. How the platform is structured
- 2. Jump to the platform utilisation and most important functions

# What is on the programme?

#### Important to: Login / User Management







Dial in via www.b2b.mobilog.ch and log in with your e-mail address and password.

If your organisation needs a new user, select "Administration" under your profile and enter the User Management environment.

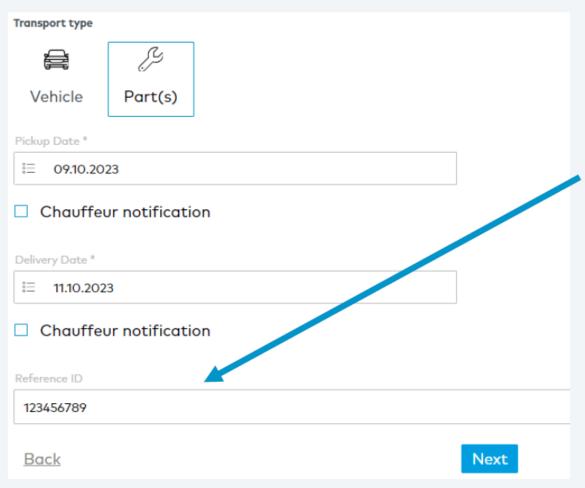
Here you can create new users, assign roles and delete users. Depending on the role you have chosen, different functions are available to you.



First select the sender (where the goods are to be collected) and the recipient (where the goods are to go). If addresses have already been created, you can enter the MatchCode under Search and thus save time.

Company Private person Company name *  Muster Garage AG  Street *  House no. *  Musterstrasse  ZIP Code *  City *  8000  Contact person  First Name *  Max  Mustermann  E-Mail  max.mustermann@hotmail.ch  Match code  999  Next	Sender				
Ompany name * Company name addition  Muster Garage AG  Street * House no. *  Musterstrasse	Search				
Ompany name * Company name addition  Muster Garage AG  Street * House no. *  Musterstrasse					С
Muster Garage AG  Street * House no. *  Musterstrasse	<ul><li>Company</li><li>Private person</li></ul>				
Street * House no. *  Musterstrasse	Company name *		Company name additio	n	
Musterstrasse         ✓         12           ZIP Code *         City *           8000         ✓         Zürich           Contact person           First Name *         Last Name *           Max         ✓         Mustermann           E-Mail         Country code *         Phone *           max.mustermann@hotmail.ch         ✓         (+41)         ✓         0791234567    Match code	Muster Garage AG	✓			
ZIP Code *  8000  Zürich  Contact person  First Name *  Max  Mustermann  E-Mail  max.mustermann@hotmail.ch  Max  Mustermann  Country code *  (+41)  O791234567  Match code  999	Street *		House no. *		
Zürich	Musterstrasse		12		✓
Contact person  First Name *  Max  Mustermann  E-Mail  Country code *  Match code  999  Match code  999	ZIP Code *		City *		
First Name *    Max	8000	oo		Zürich	
Max         ✓         Mustermann           E-Mail         Country code *         Phone *           max.mustermann@hotmail.ch         ✓         (+41)         ✓         0791234567           ✓         Save address         Match code         999	Contact person				
E-Mail  Country code * Phone *  (+41)	First Name *		Last Name *		
max.mustermann@hotmail.ch	Max		Mustermann		
✓ Save address  Match code  999	E-Mail		Country code *	Phone *	
Save address  999	max.mustermann@hotmail.ch		(+41)	0791234567	
999	Save address	Match code			
Next		999			√
Next					
		N	ext		





The system does not allow collection until the following day, and orders close at 5.00 pm.

Enter important information about the order/delivery under the reference number.

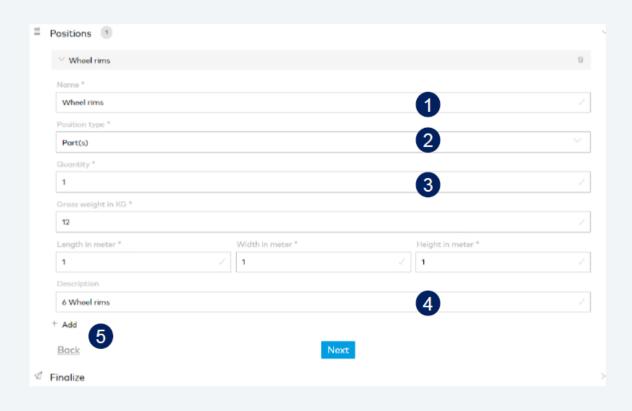
(VIN number, storage number, part number or similar)



Options can be added to the delivery.



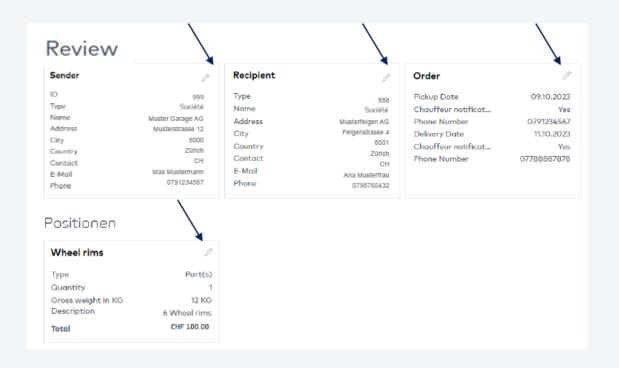




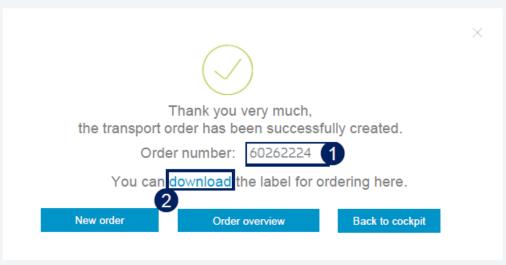
- 1. Describe the item to be shipped
- 2. Parts = single rims, pallet = 6 pieces or more
- 3. Number of parts | number of pallets
- 4. If there is a more detailed description of the item, otherwise leave blank.
- 5. If there is an additional item, add it



If you notice in the order overview that you need to change something, use the pencil in the respective field and you will be taken directly to the input mask.

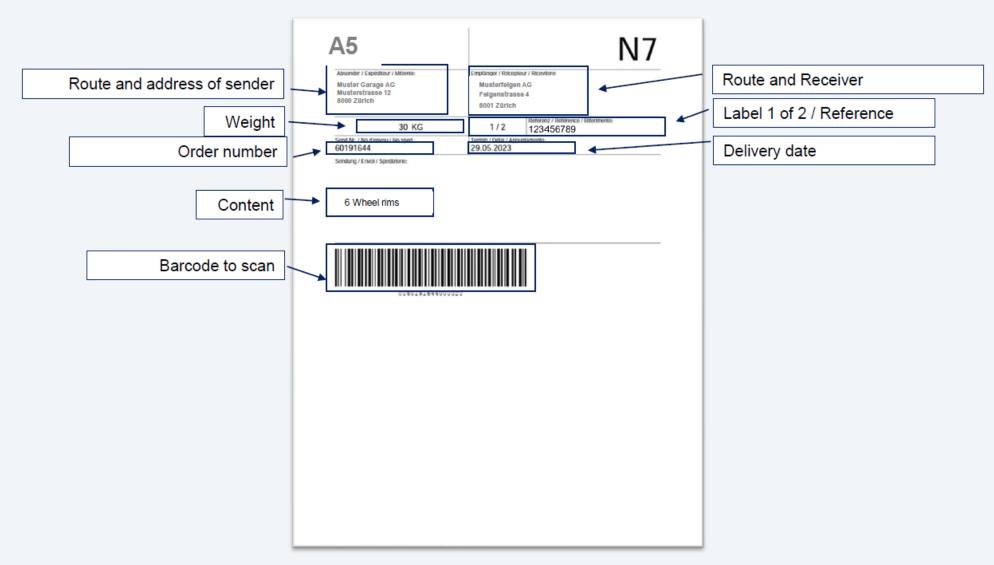


- 1. Order number is also maintained in the support system throughout the process
- Always download label and attach to goods / send to customers via PDF



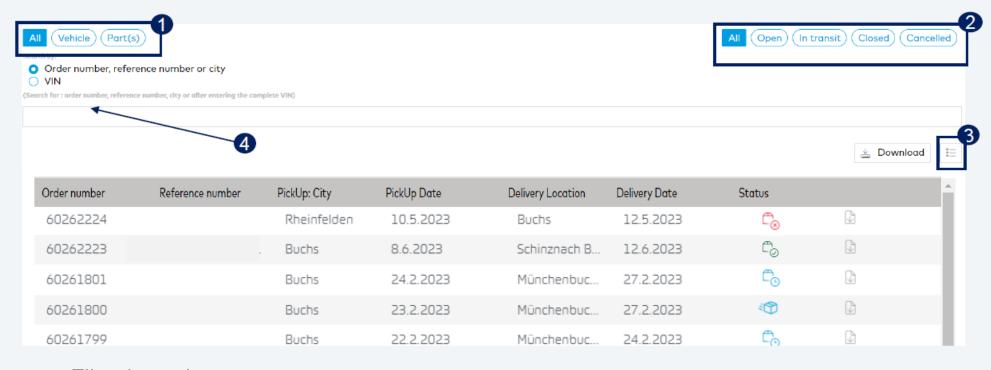
#### Important to: Transport label

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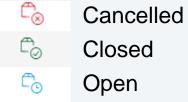


#### Important to: Order overview

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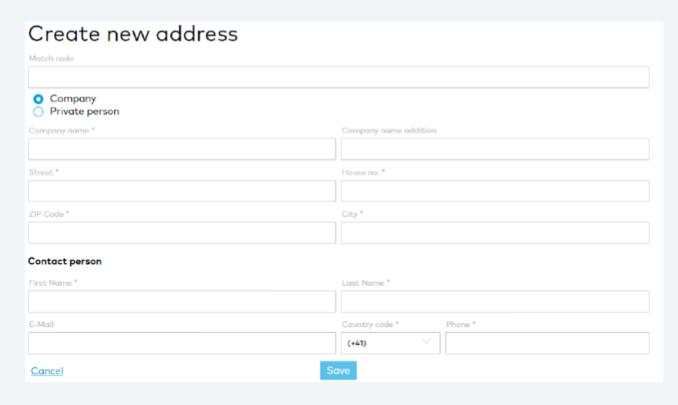
- Filter by order type
- 2 Filter by status
- 3 Displaying further information
- 4 Search function
- 5 Reprint of transport label



In transit

#### Important to: Creating addresses





Saving addresses makes it easier to enter orders. Make sure that you save a "match code". In our environment, it is best to use the customer / debit separation number.

